

# Bookkeeping Skills and Financial Performance of SMEs in Kajiado County, Kenya

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**Abstract:** Bookkeeping skills are critical to the financial success of small and medium-sized enterprises (SMEs), particularly in developing regions with limited financial literacy resources. This study investigates the impact of bookkeeping skills on the financial performance of SMEs in Kajiado County, Kenya. Drawing on Human Capital Theory and the Resource-Based View, it examines the relationship between bookkeeping and profitability, access to financing, and operational efficiency. A multiple linear regression analysis of 207 SMEs in Kajiado County reveals that bookkeeping proficiency accounts for a 41% variance in financial performance, with a significant positive correlation between these variables. Descriptive and inferential statistics further illustrate the influence of structured record-keeping on improved decision-making and reduced financial errors. The findings underscore the need for targeted financial literacy programs to enhance bookkeeping capabilities among SMEs, supporting sustainable growth and resilience. This study also provides actionable insights for policymakers and educators on improving SME bookkeeping practices through training and technology integration.

## I. Introduction

Bookkeeping skills are a cornerstone of effective financial management for SMEs, enabling businesses to track income, monitor expenses, and make informed decisions. In Kenya, particularly in Kajiado County, limited financial literacy often hampers SME growth, as inadequate bookkeeping skills lead to financial instability and restricted access to credit (Adewumi & Cele, 2023). This study explores the relationship between bookkeeping skills and financial performance, highlighting how record-keeping practices enhance profitability, operational efficiency, and compliance (Blach, 2022). Furthermore, this paper identifies gaps in financial management and outlines potential contributions to theory and practice, addressing limitations such as resource constraints and technology adoption barriers.

## II. Literature Review

Bookkeeping is pivotal for SMEs' financial management and sustainability. Adewumi and Cele (2023) emphasize that financial literacy gaps contribute significantly to the financial underperformance of SMEs in Kenya. Fang (2021) aligns with this view, noting that financial literacy directly correlates with business profitability and operational efficiency. Additionally, Blach (2022) highlights that SMEs with robust record-keeping systems experience enhanced lender trust and easier access to credit.

Ogundana (2021) observes that systematic bookkeeping practices reduce errors and improve cash flow forecasting. Moreover, structured bookkeeping enables SMEs to assess profitability accurately, aligning business operations with long-term objectives. Global perspectives support the significance of structured bookkeeping in reducing financial errors and improving access to financing (Zulfiqar, 2021). For instance, SMEs in developing economies that invest in financial literacy programs report improved financial outcomes, aligning with the findings of this study. These insights highlight the importance of government and private sector interventions to bridge financial literacy gaps among SME owners, fostering long-term economic growth.

## III. Theoretical Framework

This study is grounded in Human Capital Theory, which posits that investments in skills and knowledge, such as bookkeeping, enhance productivity and financial outcomes (Becker, 1964). The theory highlights how continuous education and training in bookkeeping can transform SMEs into efficient and profitable entities (Khan et al., 2020). For example, SMEs in China have successfully leveraged financial training to improve decision-making processes, a practice supported by Human Capital Theory (Fang, 2021).

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Complementing this is the Resource-Based View (RBV), which identifies financial management skills as strategic resources essential for sustaining competitive advantage (Barney, 1991). RBV suggests that unique internal competencies, like advanced bookkeeping capabilities, enable SMEs to differentiate themselves in competitive markets. In Vietnam, businesses with stronger bookkeeping systems have been shown to secure better financing terms, illustrating RBV in practice (Pham & Vu, 2022). By integrating these theories, this study provides a comprehensive framework for understanding how SMEs can leverage internal capabilities to adapt to market demands and secure financial stability.

### IV. Methodology

A quantitative approach was adopted to examine the impact of bookkeeping skills on SMEs in Kajiado County. Data were collected from 207 SMEs through structured questionnaires. The sample included businesses across various sectors, ensuring representativeness. Key variables included financial performance indicators such as profitability, access to financing, and operational efficiency.

Descriptive statistics were used to summarize data, providing insights into the prevalence of bookkeeping practices among SMEs. Additionally, a multiple linear regression analysis identified the extent of bookkeeping skills' impact on financial performance (Pham & Vu, 2022). Assumptions for the regression model, such as linearity, normality, and homoscedasticity, were tested to ensure the validity of results. This methodological rigor enhances the reliability of the study's findings and their applicability to policy and practice.

### V. Analysis and Results

The descriptive statistics revealed that SMEs with effective bookkeeping practices reported higher mean scores in profitability (4.21), access to financing (3.95), and decision-making quality (4.35). Table 1 illustrates the perceived impact of bookkeeping on financial performance indicators:

**Table 1: Perceived Impact of Bookkeeping on Financial Performance**

Performance Indicator	Mean Score	Standard Deviation
Improved Profitability	4.21	0.82
Easier Access to Financing	3.95	0.90
Reduced Financial Errors	4.05	0.88
Improved Decision-Making	4.35	0.76

A multiple linear regression analysis further clarified these relationships. The results, presented in Table 2, show that bookkeeping skills account for 41% of the variance in financial performance ( $R^2 = 0.41$ ), with a statistically significant coefficient for bookkeeping skills ( $p < 0.05$ ).

**Table 2: Regression Analysis of Bookkeeping Skills on Financial Performance**

Variable	Coefficient	Standard Error	p-value
Intercept	4.35	1.55	0.01
Bookkeeping Skills	0.65	0.08	<0.05
R-squared ( $R^2$ )	0.41	-	-
Adjusted R-squared	0.39	-	-

These findings affirm that proficient bookkeeping enhances financial stability and growth potential for SMEs in Kajiado County (Ogundana, 2021). Further analysis suggests that businesses with dedicated bookkeeping systems are better positioned to adapt to financial challenges and market dynamics.

### VI. Discussion

The analysis highlights the multifaceted benefits of bookkeeping for SMEs. Enhanced record-keeping practices improve cash flow management, facilitate access to financing, and minimize financial errors (Blach, 2022). For example, over half of the surveyed SMEs reported easier access to credit after adopting systematic bookkeeping. This finding aligns with global studies, reinforcing the importance of structured financial management practices (Zulfiqar, 2021).

### Recommendations

SMEs should consider adopting digital tools such as accounting software to improve accuracy and efficiency in record-keeping. These digital solutions can automate tasks, reduce human error, and provide real-time financial insights, which are essential for making informed decisions and ensuring the business operates smoothly. Additionally, government and private sector stakeholders can play a crucial role by designing accessible financial literacy programs tailored to the unique needs of SMEs. These programs can equip business owners with the necessary knowledge to manage finances effectively, understand tax obligations, and make informed financial decisions that promote long-term growth.

Policymakers should also support SMEs by offering incentives like tax breaks or grants to encourage the adoption of structured bookkeeping systems. These incentives could ease the initial financial burden of implementing new technology or training, helping SMEs develop sound financial practices. Furthermore, establishing peer learning networks for SME owners to share best practices in bookkeeping can foster collaboration and collective growth. By exchanging insights and strategies, business owners can learn from each other's experiences, ultimately improving the financial management of their businesses.

Nevertheless, barriers persist, including limited financial literacy and inadequate resources. Addressing these gaps requires tailored interventions that consider the unique challenges faced by SMEs in Kajiado County. Encouraging SME owners to adopt innovative tools and practices is integral to overcoming these obstacles.

### VII. Conclusion

Bookkeeping skills are a fundamental driver of financial performance among SMEs in Kenya, particularly in areas with limited financial literacy resources. Quantitative findings confirm a positive correlation between structured record-keeping practices and improved financial outcomes (Fang, 2021; Adewumi & Cele, 2023). By fostering bookkeeping proficiency through targeted training initiatives, SMEs can enhance profitability, operational efficiency, and access to credit.

These efforts contribute not only to individual business success but also to broader economic stability and growth in Kenya (Ogundana, 2021; Barney, 1991). Future research should explore the long-term effects of digital bookkeeping solutions on SME performance, providing insights into how technology can complement financial management skills.

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